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Trewan Hall
St Columb
Cornwall
TR9 6DB

Camp Shop and Reception Assistant - Job Description

Who we are

Trewan Hall is a campsite located in North Cornwall between Newquay and Padstow. We have been a family run business since 1965 and have many very loyal campers. We are incredibly proud of our grounds and facilities and are highly rated across many booking agencies and sites. The site is spread over 36 acres and at capacity holds circa 700 campers. We have an ethos of always putting our guests first and keeping Trewan a friendly place for all that visit.

What we are looking for

For the summer of 2022 we need a responsible, confident and hard working individual to join the team as a Shop worker for our busy Camp-Shop and Reception.

What we are offering

The position would be paid hourly and we estimate 35 hours a week, salary will be above the minimum wage for the respective age bracket. We will provide training and uniform.

Duties include;

- Ensuring the shop is always presentable, clean and well-stocked for our guests.
- Cooking and serving hot food (pasties, sausage rolls etc)
- Manning the till and occasionally reception if needed.
- Providing great customer service to our guests, including local knowledge and what we have on site.

Necessary Skills and Experience

- A professional and friendly manner always, with excellent customer service skills.
- Excellent attention to detail and a strong willingness when it comes to cleaning and keeping the shop at its most presentable.
- Excellent communication skills and the ability to resolve guest issues.
- A proactive approach to issues on the site.
- A good team player.
- Able to work flexibly between tasks and adapt to different challenges.
- Willingness to be available for the entirety of July and August and work weekends

If you would like to apply for the position please send an email to us at enquiries@trewan-hall.co.uk containing your CV or details of previous employment and what would make you a good fit. You can also reach us on the phone - 01637880261 where we can supply more information if you need.